



Word From The Administrator



I have received complaints regarding alleged outstanding payments for private student accommodation.

I have also been made aware that in some areas, the landlords have allegedly locked-out students. Given the gravity of this situation, I have assigned NSFAS staff to urgently attend to these matters. I anticipate that these should be resolved during the course of the month of May 2024.

To ensure that these developments do not further disrupt teaching and learning, I would like to urge the affected landlords to cooperate with the established NSFAS process to attend to all concerns.

A dedicated email address has been established to process all disputes or concerns. All landlords are encouraged to deposit their disputes or concerns only in so far as outstanding payments are concerned. Submissions must be received not later than the 10th of May 2024.

I wish to apologise to all affected Institutions, students and landlords and commit to a speedy resolution.

We are committed to working with all the stakeholders to find workable solutions for the betterment of the Post School Education and Training System.

N.B All disputes and concerns regarding alleged outstanding payments for private student accommodation must be deposited on this email address not later than the 10th of May 2024.

The dedicated email address is as follows: NSFASAccomProv@nsfas.org.za

No evidence found: Former NSFAS Board Chairperson Ernest Khosa cleared through independent investigations

NSFAS Administrator welcomes the report and the subsequent legal opinion from Tshisevhe Attorneys.

Written by
Tshepo Boshiane

The former National Student Financial Aid Scheme (NSFAS) Board Chairperson, Mr Ernest Khosa, has been declared innocent on allegations of fraud and corruption levelled against him. This comes after a report by Advocate William Mokhare SC and a subsequent opinion from the Tshisevhe Attorneys incorporated (TGR) found no evidence to support these allegations.

In December 2023, the Organisation Undoing Tax Abuse (OUTA) accused Khosa of defrauding NSFAS through kickbacks from service providers. This came after audio recording of Khosa surfaced in the media with "Khosa attending a secret meeting with two NSFAS service provider individual to discuss confidential Board matters," OUTA claimed.

On Friday, 03 May 2024, in a statement published by NSFAS' Office of the Administrator, Mr Freeman Nomvalo welcomed the report on the matter announcing that NSFAS will in due course indicate plans to implement the recommendations of the report.

Forming part of the recommendations by Advocate Mokhare SC:

- The Board should be guided by legal opinions from experts in administrative law in order to minimise NSFAS exposure to potential damaging claims;
- The Board should reprimand Mr Khosa for his actions, which is for discussing the Board and Board decisions with Ntumba and Maluleke, and for failing to inform the Board about such discussions;
- The Board should expedite the implementation of the remaining



OFF THE HOOK: Former NSFAS Board Chairperson, Mr. Ernest Khosa.

recommendations of the Werksmans report and take a decision on how it would implement the termination of the contracts of service providers without prejudice the beneficiaries of the student's allowances.

The full report can be found on the website: <https://www.nsfas.org.za/content/investigation-reports.html>

NSFAS has a ZERO-TOLERANCE POLICY towards dishonesty, bribery, fraud and corruption!

You can report corruption by visiting www.thehotline.co.za or by calling the Vuvuzela Fraud and Corruption hotline at 0860 247 653

BRIBERY IS A CRIMINAL OFFENCE!!!



HIGHFLYER FRIDAY

Good morning Zaib and Kenneth

I trust this email finds you well.

I wanted to extend my sincerest thanks to Naterlia for the exceptional service she provided, her responsiveness and willingness to go above and beyond was truly appreciated, I always call NSFAS and your team members have never gave me this outstanding service, she deserves a recognition, I think if your services can be rated she will always receive a 10/10 because she is a star.

Kind Regards

Lindiwe

Fundisa Abanye -

It's IMPORTANT for NSFAS beneficiaries to

REPAY THEIR LOANS.

See page 3 for more details.



Play your role in building a NSFAS culture of performance

Written by
NSFAS Human Resources Management

The management of performance is an accepted practice in the public sector. It aids departments and public entities in aligning employee efforts, resources and systems toward the achievement of strategic goals. The NSFAS utilises the Annual Performance Planning (APP) process to determine the strategic priorities, establish strategic goals and outcomes, and plan the delivery of performance for a financial year.

Line managers and employees then collaboratively plan how they can contribute to the achievement of APP goals and objectives through the Individual Performance Management Process.

Individual Performance Management enables a line manager and employee to discuss and clarify performance goals and expectations for the year ahead. This performance planning discussion culminates in the completion of an Individual Performance Contract (IPC). IPC completion

is an important process as it provides the line manager with an opportunity to express performance expectations. Equally, employees participate in this discussion and are able to indicate where they can contribute and what assistance might be required in the pursuit of organisational goal achievement. The dialogue between line manager and employee also supports collaborative work and embeds the philosophy of team-based work execution.

The Performance Management process enables employees to improve productivity, obtain positive feedback, guidance and direction from management, and channels individual outputs towards improvement in the overall performance of the entity.

A well-functioning performance management system enables the entity

to recognise high performers and assist those that require support. The performance contracting window has been opened on the 16 April 2024 and is set to close on the 17 May 2024. All employees are urged to complete an IPC collaboratively with their line manager so that completed IPCs can be submitted to the Human Resources department by the due date.

Play your role in building a NSFAS culture of performance. Complete and submit your performance contract during the submission window.

"Good performance accountability is about having a positive conversation between manager and employee. A manager is a coach and communicator, not command and controller." – Dave Ulrich



The IPC submission window is open.

Speak to your line manager for more info!

Secure your performance contracting meeting today.

Submissions close on 17 May 2024

Prof Blade Nzimande thrilled with demonstrations showcased at the new Media Lab in Naledi Primary School

A world of possibilities for collaborative learning, creativity, and exploration.

Written by
Anele Ntsway

The Naledi Primary School media lab, handed over by the Minister of Higher Education and Training, Science and Innovation Prof. Blade Nzimande on the 29th of April 2024, boasts state-of-the-art technology and resources.

This exciting development seemed to have sparked enthusiasm among both learners and educators of the North West school, as it opens up a world of possibilities for collaborative learning, creativity, and exploration.

Prof. Nzimande was thrilled with the demonstrations and creativity on science and technology showcased during the handover. He urged the learners to take these opportunities and excel. Adding that rough this handover, the Naledi Primary School community is set to embark on a new era of educational excellence and technological advancement.

"The said school will share the lab with others school as a sign of socialism" said the North West MEC for health, Mr Madoda Sambatha.



IN PICTURES: Naledi Primary School learners at the Media Lab launch.

**I'm a NSFAS
TINTSWALO...and
this is my story:**



I am a dedicated individual with a passion for education, who embarked on an inspiring journey through higher learning, fueled by the support of the National Student Financial Aid Scheme (NSFAS).

From the initial stages of tertiary education at the College of Cape Town to the pursuit of my Master's degree, NSFAS played a pivotal role in facilitating academic success and professional growth. I am Ayabulela Mlisa and here is my journey as a proud NSFAS product.

College of Cape Town (N4 - N6): I began my academic voyage at the College of Cape Town, where NSFAS provided crucial financial assistance throughout my N4 to N6 studies. This support laid the foundation for my academic excellence and paved the way for future endeavors.

University Funding (First to Third Year): Transitioning to university, I continued to benefit from NSFAS support, ensuring uninterrupted access to higher education. From the initial years of undergraduate studies, NSFAS played a vital role in alleviating financial barriers and empowering academic advancement.

Employment with NSFAS (2016): In 2016, I seized the opportunity to contribute to the mission of NSFAS by joining the organisation. This employment not only showcased dedication to the cause of educational accessibility but also provided firsthand insight into the transformative impact of NSFAS on countless students' lives.

Master's Degree Funding: Through the avenues offered by NSFAS, I embarked on a journey towards a Master's degree, underscoring a commitment to continuous learning and professional development. Leveraging contractual studies, NSFAS once again extended support, enabling me to pursue advanced education and broaden horizons.

Occupation of Strategic Position at NSFAS: Presently, I occupy a pivotal role as the Board Committee Officer at NSFAS, and my responsibilities include ensuring the effective execution of NSFAS's mandate to provide financial assistance to students in need through supporting the functions of the Board. This position underscores my deep commitment to the mission of NSFAS and their dedication to facilitating access to education for all.

I exemplify the profound impact of NSFAS in fostering academic achievement and career progression. From the formative years of tertiary education to the pursuit of advanced degrees, NSFAS has been a steadfast partner, empowering me to realise their aspirations and contribute meaningfully to society. Gratitude abounds for the transformative role NSFAS has played in shaping my educational journey and future endeavors.

- Ayabulela Mlisa

Frequently Asked Questions

#SA Elections 2024

GET READY TO VOTE
#SAelections24

29
MAY

0800 11 8000 060 088 0000 SMS to 32810 (R1/SMS) elections.org.za



Can I vote with my temporary registration certificate (TRC)?

No, you can only vote with your South African, green, bar-coded ID, smartcard ID or a valid Temporary Identity Certificate (TIC). You can apply for a green, bar-coded ID, smartcard ID or a valid Temporary Identity Certificate (TIC) from the **Department of Home Affairs**.

Can I vote on behalf of someone who is unable to get to their voting station?

No, every voter must vote in person at the voting station.

Can I vote if my new ID book has not arrived yet?

Yes, you can vote if you have a Temporary Identity Certificate (TIC) that is valid on Election Day. You can apply for a TIC at the **Department of Home Affairs**. Please remember, you will only be able to vote if you are a registered voter.

How does the IEC ensure security and non-intimidation at voting stations?

There are police and/or army personnel at every voting station to ensure your safety.

I am blind. Can someone help me at the voting station?

You can take anyone who is at least 18 years old and not a party agent with you to the voting station to help you cast your vote. You can also ask the presiding officer at the voting station to help you and/or provide you with a voting aid known as a universal ballot template (UBT).

I have registered, but I don't want to vote. Will anything happen to me if I don't vote?

No, voting is not compulsory in SA, however voting is an important civic duty and we encourage all South Africans to

Please see special votes for details.

Minister Nzimande launches R146-million skills development centre in Groblersdal

Written by
Tshepo Boshiane

On Friday, 03 May 2024, the Minister of Higher Education, Science and Innovation, Prof Blade Nzimande officially launched yet another state-of-the-art skills development centre in Groblersdal, Limpopo. The Sekhukhune Skills Development Centre in Acquaville is the Wholesale and Retail SETA's First Skills Development Centre.

Forming part of the amazing features of the skills centre is bulk earthworks, administration buildings, retail & agricultural hub for training, warehousing, four (4) engineering workshops; farming facilities, agro-processing, retailing; and trading stalls for informal traders amongst others.

Addressing the launch attended by government officials, Sector Education and Training Authority (SETAs), business, traditional leaders and the community, Minister Nzimande called for collaboration to ensure that the youth is given the opportunities to change their lives.

"This centre is set to bring not only acquisition of new skills for the youth and learners around this area but will also yield more business opportunities and economic development," the minister said.

The minister added that, currently, the department is producing just about 20,000 artisans per year. "We are well on our way to reaching the target set by the NDP and our confidence derives from the potential that facilities such as the Sekhukhune Skills Development offer us," the minister said.



IN PICTURES: Official launch of the Sekhukhune Skills Development Centre in Limpopo.

Also joining the minister for the official launch was Premier of Limpopo Province Mr Chupu Mathabatha, MEC for Education in

Limpopo Province Ms Mavhungu Lerule-Ramakhanya and Regional Manager for Limpopo Province Mr Ramonyatse.

The Administrator's Diary

RECENT ENGAGEMENT

- SIU - The Special Investigating Unit
- PSC - The Public Service Commission
- NUPSAW and NEHAWU

UPCOMING ENGAGEMENTS

- The Public Protector
- AGSA - The Auditor-General of South Africa



Call to action: Former NSFAS beneficiaries

Take the First Step Today! Begin **repaying** your NSFAS loans and pave the way for future students.

Your contribution matters – let's make quality **education accessible** to all. **Start Now!**

Remember, every payment counts, no matter how small it!



Name of Account: NSFAS
Branch Code: 210554
Bank: First National Bank
Account Number: 500 600 28203
Ref Number: Must be the debtor's ID NUMBER



For any enquiries, beneficiaries are encouraged to contact the **NSFAS Contact Centre Mondays to Fridays** from **08H00 - 17H00** on telephone number **0800 067327** or email **collections@nsfas.org.za**.